



Frequently Asked Questions

Shannon is a member of the Mayo Clinic Care Network —a select group of carefully vetted, independent health care organizations with special access to Mayo Clinic knowledge, resources and expertise.

Patients benefit from Mayo Clinic and care network members working together to provide patients with the care they need, close to home, at no additional cost, and with added peace of mind.

What is Mayo Clinic?

[Mayo Clinic](#) is a nonprofit organization committed to innovation in clinical practice, education and research, and providing compassion, expertise and answers to everyone who needs healing. Visit the [Mayo Clinic News Network](#) for additional Mayo Clinic news.

What is the Mayo Clinic Care Network?

The [Mayo Clinic Care Network](#) is a select group of independent health care providers carefully vetted and granted special access to Mayo Clinic knowledge, expertise and resources. Through the Mayo Clinic Care Network, Shannon doctors can quickly access Mayo Clinic's latest research, diagnostic and treatment resources whenever they feel it will benefit their patients. Additionally, collaboration with Mayo Clinic helps Shannon achieve its mission to increase access to excellent care.

Is Shannon being purchased by Mayo Clinic?

No. This agreement is not an acquisition or merger. Mayo Clinic Care Network members like Shannon remain independent health care providers dedicated to serving the needs of their communities.

Why did Mayo Clinic choose Shannon to join the network?

Shannon was selected to join the Mayo Clinic Care Network by demonstrating a commitment to the highest quality, patient-centered care. Additionally, Shannon passed Mayo Clinic's comprehensive evaluation process that included an in-depth review of its organization, its clinical and business practices, and its quality, safety and service efforts.

What does this mean for Shannon doctors and their patients?

With the ability to access Mayo Clinic's research, diagnostic and treatment resources, Shannon doctors will be able to treat more of their patients with complex medical needs close to home. Anytime they want to discuss a treatment plan or request a second opinion, they can consult directly with Mayo Clinic's specialists, at no additional cost to their patients. This way, Shannon doctors can combine their understanding of their patient's unique medical needs with Mayo Clinic's expertise to develop the best treatment plan for them.

What resources are available to Shannon through the Mayo Clinic Care Network?

Doctors and other care providers can access a range of clinical solutions and services from Mayo Clinic to benefit their patients, their practice and their ongoing professional development:

- **AskMayoExpert** – An online medical reference tool that offers disease management, care guidelines, treatment recommendations, patient education and reference materials for a wide variety of medical conditions.

- **eConsults** – Electronic consultations with Mayo Clinic specialists when Shannon doctors feel additional input will benefit their patient.
- **eBoards** – Live video conferences that enable Shannon's medical team to virtually review and discuss complex cases with a team of Mayo Clinic specialists and doctors from Mayo Clinic Care Network member organizations.
- **Health Care Consulting** – A program designed to share Mayo's experience and expertise and help us achieve desired levels of operational, financial and patient care excellence.
- **Continuing Medical Education** – On-demand and accredited presentations, medical lectures and fully narrated surgical procedures by Mayo Clinic doctors and scientists are available to [member] doctors to enhance provider education while exploring new trends and developments in the medical field.

Will Mayo Clinic doctors work at Shannon?

No. When Shannon doctors want clinical advice or have questions about complex patient care, they can quickly connect with Mayo Clinic specialists to consult with them.

Will Shannon doctors continue to treat their patients?

Yes. Shannon doctors will continue to treat their patients. Shannon doctors can connect with Mayo Clinic's knowledge and expertise and can consult with Mayo Clinic's team of specialists when they feel additional input will benefit their patient.

Will it cost patients more when their doctor consults with Mayo Clinic?

No. Through this membership, Mayo Clinic's expertise and knowledge is shared with Shannon care providers at no additional cost to the patient.

Can patients request a consult or second opinion with Mayo Clinic?

Typically Shannon doctors will request the consult with Mayo Clinic if it will benefit their patient's care. If patients are experiencing anxiety about their condition and would like a second opinion, they are advised to talk to their doctor about requesting one. It can be done easily — at no additional cost — and without travel to another location. The doctor and patient can then discuss the best treatment plan.

Does this mean that patients will automatically be referred to Mayo Clinic if they need more complex care?

Shannon doctors have access to Mayo Clinic's research, diagnostic and treatment resources so they can provide more patient care locally, reducing the patient's need to travel outside the region for care. There is no obligation for doctors to refer patients to Mayo Clinic.

Will Mayo Clinic be contacting Shannon patients?

No. The interaction is between the medical professionals of Shannon and Mayo Clinic. Mayo Clinic does not see or contact the patient through these services. If your Shannon doctor requests an eConsult with a Mayo Clinic specialist on your behalf, the consultation will be noted in your secure medical record.

How can I get more information?

You will find more information by visiting our website at www.shannonhealth.com/mayo.